



Plot 4 Strategic Employment Site
Cross Hands East Industrial Estate
Heol Parc Mawr, Cross Hands,
Carmarthenshire SA14 6RE
Tel: +44 (0) 1707 325513
Email: info@cwmengineering.co.uk
Web: www.elderengineering.co.uk

Quality Policy

At Cwm Engineering Ltd, our success is built on a foundation of uncompromising quality and continuous improvement. We are dedicated to delivering products and services that not only meet but exceed the expectations of our customers, partners, and stakeholders.

Our Commitment

- **Customer Focus:**
We strive to understand and meet the needs of our customers in every aspect of our business, ensuring that quality is at the heart of our operations.
- **Compliance with Standards:**
Our Quality Management System is fully compliant with AS9100 and ISO 9001 standards. This commitment underpins our rigorous processes, effective risk management, and our proactive approach to continual improvement.
- **Employee Engagement:**
Quality is everyone's responsibility. We empower our employees through training and development, ensuring they have the skills and knowledge required to achieve excellence in their work.
- **Supplier Partnership:**
We work closely with our suppliers and partners, holding them to the same high standards to ensure the integrity and reliability of our supply chain.
- **Continuous Improvement:**
We set measurable quality objectives and monitor our performance regularly. By embracing feedback and innovative practices, we strive for operational excellence and the reduction of non-conformities.
- **Resource Commitment:**
Our management is committed to providing the necessary financial, technological, and human resources to support and enhance our Quality Management System.



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Our Approach

- **Robust Processes:**
We implement and maintain effective quality control and risk management procedures at every stage of our production and service delivery.
- **Transparency and Communication:**
Open dialogue with customers, suppliers, and all stakeholders is essential to our commitment to quality. We are dedicated to clear communication and responsiveness to ensure that quality expectations are consistently met.
- **Review and Adaptation:**
This Quality Policy is reviewed annually to ensure its continued relevance and effectiveness. We adapt our systems and processes to reflect the latest industry best practices and regulatory changes.

At Cwm Engineering Ltd, we believe that quality is not just a goal—it is the foundation of our business. We are committed to excellence in every facet of our operations and to being a leader in the aerospace and engineering sectors through innovative, reliable, and high-quality products and services.

A handwritten signature in black ink, appearing to read "M Walters", with a stylized flourish at the end.

Malcolm Walters
Managing Director
On behalf of Cwm Engineering Ltd.